10
Digital Priorities for Council Reorganisation

As councils across England prepare for devolution and local government reorganisation, IT and digital leaders face an opportunity to build stronger, more resilient services.

These 10 digital priorities offer a practical starting point for planning - helping you deliver service continuity while unlocking long-term savings, automation and flexibility.

The 10 Priorities:

01
Data Management & Integration
Consolidate and ensure data quality across systems.

02
Cybersecurity & Risk Management
Implement robust security policies and adopt zero-trust models.

03
IT Infrastructure & Legacy systems
Upgrade platforms and adopt modern, agile solutions to reduce duplication and risk.

04
Digital Services & Citizen Engagement
Enhance accessibility and automate processes with omnichannel tools and self-service.

05
Workforce & Digital Skills
Upskill employees and embed digital capabilities into day-to-day delivery.

06
Governance & Compliance
Ensure transparency and adherence to regulations, especially during transitions.

07
Cost Optimisation & Budget Management
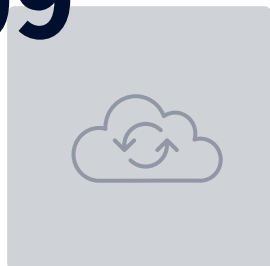Maximise efficiency through rationalisation and automation.

08
Interoperability & Standardisation
Ensure newly combined systems and services work seamlessly together.

09
Cloud Adoption & Scalability
Move to cloud infrastructure to enable flexibility, resilience, and cost control.

10
Stakeholder Communication
Maintain clear, consistent communication with internal teams, partners, and citizens.

Need help mapping your systems and planning for reorganisation?

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